



SUZUKI MOTOR OF AMERICA, INC.

## IMPORTANT SAFETY RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)  
XXXXXXXXXXXXXXXXXXXX

February 19, 2016

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2008 through 2012 Suzuki motorcycles and scooters. This includes the following models:

- |                              |                              |
|------------------------------|------------------------------|
| 2008 GSX1300BK/GSX1300BKA    | 2008-2010 VLR1800 / VLR1800T |
| 2008-2009 GSF1250S/GSF1250SA | 2008-2012 AN400/AN400A       |
| 2008-2010 DL1000             | 2008-2012 GSX1300R           |
| 2008-2010 GSX650F            | 2009-2010 SFV650             |
| 2008-2010 GSX-R600           | 2009-2010 VZ1500             |
| 2008-2010 GSX-R750           | 2012 DL1000                  |

### What is the defect?

The regulator/rectifier power module circuit board may have absorbed moisture during storage under high humidity conditions, reducing the strength of the adhesive used to affix the circuit board to the aluminum case. Due to insufficient adhesion, heat generated by the power module circuit board can cause the circuit board to deform and lift off the case. This condition causes excessive heat on the circuit board and uncontrolled electric current output, which can result in insufficient charging current being provided to the battery. This can cause discharge of the battery and can lead to engine stalling and/or a no-start condition, increasing the risk of a crash.

#### *NOTE:*

*It is important that you have this safety recall repair made to your Suzuki motorcycle or scooter, even if the regulator/rectifier was replaced in the previous safety recall announced in March 2011.*

### What is Suzuki Motor of America, Inc., doing to correct the defect?

Your dealer will replace the regulator/rectifier on your Suzuki motorcycle or scooter. This procedure will take approximately one hour to complete. Parts are available now, and there will be no charge to you for any recall service-related parts or labor.

### What you should do:

Make sure you are prepared for the recall service by taking the following steps:

- **Before taking your motorcycle or scooter to your dealer, contact them as soon as possible to make an appointment for the recall service.**
- Be sure to provide your dealer with your motorcycle's VIN so they can order the necessary parts for the repair.
- Please take this notice to your dealer to help your dealer process your claim.

**What to do if you receive this notice in error:**

This notice was mailed to you according to the latest information that is available to us. If you no longer own the Suzuki motorcycle or scooter described in this letter, please complete and return the attached Change of Address/Ownership card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Customer reimbursement for prior regulator/rectifier replacement or other repairs related to this safety recall:**

If your motorcycle or scooter is included in this recall and you have paid for repairs to address failure of the regulator/rectifier due to insufficient adhesion of the power module circuit board, you may be eligible for full or partial reimbursement. Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notice sent by Suzuki Motor of America, Inc.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.

To apply for reimbursement:

- 1) Go to [www.suzukicycles.com](http://www.suzukicycles.com).
- 2) Select **Safety Recalls** at the lower right side of the home page.
- 3) When the page refreshes, select **Recall Notification Letters**.
- 4) Select **Rectifier Recall Reimbursement**.

**Who to contact if you experience problems:**

Your Suzuki dealer can provide you the fastest response to your questions or concerns about the Regulator/Rectifier Safety Recall. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America, Inc., Customer Service Department for assistance at (714) 572-1490 during the hours of 7:00 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling.

If you need to locate your nearest Suzuki Dealer, please visit [www.suzukicycles.com](http://www.suzukicycles.com) and click on the "FIND A DEALER" tab, which is located in the upper right corner of our website.

If you believe that Suzuki Motor of America, Inc., has failed to provide the recall service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to [www.safercar.gov](http://www.safercar.gov).

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

Sincerely,

Suzuki Motor of America, Inc.